



Office 365

Success Stories



Overview

Customer: Logic Consulting Group

Country: Egypt

Industry: Management Consulting

Customer Profile

LOGIC was founded in 1998 with a view to transform the way enterprises in the Middle East and Africa do business in order to drive the regional economy forward. We built this company on a firm belief in the power of knowledge and our ability to internalize and utilize best practices across disciplines, industries and geographical boundaries.

Business Situation

Working with Google Apps, Logic Consulting Group was facing many problems regarding the integration between the email system and other systems, in addition to the un-familiarity of users with the services and applications they had to work with.

Solution

Migrating to Office 365 was very welcomed from the IT Management, end users, and organization's top management.

Products

- Microsoft Office 365, including ...
 - Exchange Online
 - SharePoint Online
 - Lync Online

Office 365 solved Fulbright Commission problems faced while hosting Exchange On Premise

"With Office 365, our end users are working happily with the tools and applications they are familiar with"

Mohamed Younis, IT Manager, Logic Consulting Group

Situation

Logic Consulting Group was working with Google Apps, which results in users dis-satisfaction because their un-familiarity with the tools, applications and interfaces they had to use every day.

In addition, the email integration with other systems is very complicated, and there is no way to integrate the Active Directory with the email system.

Solution

- Migrating the 70 mailboxes from Google Apps to Office 365 had solved all these issues.
- Being able to use all the familiar tools of Microsoft Office, and even the Outlook Web Access from anywhere, makes the users feels that they are more productive.

Benefits

Familiar Tools

Using the old familiar tools, the users used to use it, increases the user's productivity.

Simple Administration

Office 365 simplifies the administration of the mail system.

Lower the cost of the email system

Office 365 was the best in ROI for the email system, removing the headache of complex administration, upgrade of the Hardware and Software, is ideal in this case.

Increased performance

With guaranteed 99.9% uptime, Fulbright get ensured that they will have healthy email system that is always running without any problems.

